

To: Parents, Students, Faculty, Staff & Community
Subject: New Lunch Account System
Date: June 2022

Our meal card system is called The Heartland Mosaic Cloud based Point of Sale, which also features the MySchoolBucks online prepayment features. This new program has several improvements over the current system we are using, and includes some that parents have been asking us for. It operates with a cloud based environment, which will ensure that the information is not only safe, but is updated constantly and will not be lost or have a system failure. Here are just a few of the benefits;

- Parents will be able to go to a single website at, www.myschoolbucks.com and set up their child's own account. The website is very user friendly and we believe you will come to enjoy the convenience that it offers. You will select the state, and then click on Food Service Consultants as the school district. You will then be able to set up the account. After completing the account, it will have you choose the school that your child attends. Your child's meal card number (Student ID) will remain the same, but will have the prefix 110 added to it, in order to identify the school. A letter will be sent home with your child's or family District ID to be used to set up your account.
- Parents will be able to view a detailed history of their child's account activity for the past 90 days, view account balances, set up low balance reminders, which will be emailed or texted to you, make arrangements for automatic payments, and even use the mobile app. You can still send in cash or a check as in the past, if this is more convenient for you. The system will be available to parents 24 hours, 7 days a week.

We are confident that you will find the program much more convenient and helpful for you as you watch your child's meal card balance. You can contact the cafeteria manager if you have any questions.

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